

## **The JSC Quality System**

The Johnson Space Center has implemented a Quality System which covers work performed at the Center. Our system is based on the ISO 9001 standard. As a new member of the JSC team, it is important that you understand our quality system and your role as an important part of it.

To help you get started, here's the answers to some questions you might have:

### **What is ISO 9001**

Adopted by the International Organization of Standardization, ISO 9001 is a set of standards and guidelines which define the minimum requirements for an effective quality system. The JSC Quality System is designed to conform to the ISO 9001 standard.

### **How has JSC Implemented its Quality System?**

JSC has developed a Quality Manual which describes the elements and function of the JSC Quality System. In addition, there are System Level Procedures which describe what must be done with regards to the quality system and work instructions that define how work is to be performed. The goal of the Quality System is to ensure that JSC provides more consistent quality products and services on time and for an effective cost.

### **What Do I Need To Do?**

- Understand the JSC Quality Policy
- Talk to your supervisor about how the JSC Quality System procedures and work instructions affect your work unit
- Learn more about the documentation located under the ISO 9000 section of the JSC internal homepage

Your supervisor will be able to further discuss your responsibilities as part of the JSC Quality System. Be sure to ask them any questions you may have. Welcome aboard!



**JSC Quality Policy: To provide products and services that meet or exceed all customer requirements for safety performance, cost and schedules.**